Introduced by Senator Florez

February 21, 2003

An act to amend Sections 13400, 13401, 13402, 13403, 13405, and 13406 of, and to add Chapter 5.5 (commencing with Section 11531) to Part 1 of, and to add Chapter 3.5 (commencing with Section 13343) to Part 3 of, Division 3 of Title 2 of the Government Code, relating to information technology.

LEGISLATIVE COUNSEL'S DIGEST

SB 791, as introduced, Florez. Information technology.

Existing law sets forth the requirements for the acquisition of information technology goods and services by the state, and requires all contracts for the acquisition of those goods and services to be made by or under the supervision of the Department of General Services, with expenditures in this regard subject to the review and approval of the Department of Finance. Prior to July 1, 2002, there was established in state government the Department of Information Technology that was required to perform various functions relating to information technology, including, among others, establishing policies regarding confidentiality and privacy of, and public access to, information.

This bill would create the position of the State Chief Information Officer for the purpose of directing the state's information technology investments through strategic planning that would advance statewide information policy in a manner that would be convenient, cost-effective, and responsive to emerging technologies. The State Chief Information Officer would be appointed by the Governor, subject to confirmation of the Senate.

This bill would also create the Information Technology Board, administered by the Director of Finance with the assistance of the

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Director of General Services, to advance the procedures and policies for state agencies as developed by the State Chief Information Officer, in order to establish timely and convenient delivery of state services, benefits, and information.

This bill would require the Director of Finance to establish policies for information technology projects, including imposing reporting and compliance requirements for the implementation of information technology projects, and would authorize the director to impose sanctions, or to require remediation procedures. This bill would also require the Director of Finance to develop and oversee policies and procedures for ensuring the continued security of sensitive and confidential information utilized and stored as part of the state's information technology.

Vote: majority. Appropriation: no. Fiscal committee: yes. State-mandated local program: no.

The people of the State of California do enact as follows:

SECTION 1. Chapter 5.5 (commencing with Section 11531) 1 is added to Part 1 of Division 3 of Title 2 of the Government Code. 3 to read:

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Chapter 5.5. Information Technology

7 Article 1. General Provisions

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This chapter shall be known and may be cited as the 11531. Information Technology Act of 2003.

The Legislature finds and declares the following:

- (a) Information technology is an indispensable tool of modern government to support its operations and the provision of services, benefits, and information to the public and business communities.
- (b) In order to restore and maintain the public's trust in the 16 state's management of its information technology investments, an open, responsive, and accountable governance structure for information technology is required.
 - (c) The governance structure should, to the maximum extent possible, utilize existing resources in state government.

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(d) The appropriate governance structure for the state should be based on clear strategic thinking, sound management of existing information technology, and demonstrated accountability.

- (e) Cost-effective information technology investments must be driven first and foremost by the state's business and program needs, not by the technology itself. Strategic planning must be based on a sound understanding of both current and anticipated operational needs, as identified by the state's various departments, boards, and commissions.
- (f) Statewide strategies must also be guided by broad input, drawing upon the knowledge, vision, and most effective practices of successful public, private, and educational organizations.
- (g) Strategic planning must be separate from but informed by day-to-day operational activities. In order to successfully maintain focus at the strategic level, the officer, as defined in Section 11533, should be the system architect and planner.
- (h) In order to achieve efficiency and effectiveness, the skills and expertise of existing state departments, agencies, and control agencies should be the foundation for governing day-to-day information technology operations.
- (i) In order to overcome any tendency for fragmented decisionmaking, the activities of the main providers of information technology governance must be coordinated.
- (j) An effective bridge is needed between strategic planning and operational activities.
- (k) There must be transparency and an opportunity for public input to strategic decisionmaking and major operational implementations.
- (l) Governance roles and responsibilities must be clearly assigned.
- (m) The policy and procedural framework for information technology management must be clear, consistent, updated, and enforced.
- (n) The responsibility for ensuring compliance with state policy and procedure, including the responsibility for competitive purchasing, must be embraced at each level of governance, with each level accountable for prompt, effective action.
- (o) Information technology performance and progress, at both the project and department level, must be assessed and reported to ensure the effective management and control of information

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technology activities and the enforcement of state policies and procedures.

- 11533. For purposes of this chapter, the following terms shall have the following meanings, unless expressly stated otherwise:
 - (a) "Officer" means the State Chief Information Officer.
 - (b) "Board" means the Information Technology Board.
 - (c) "Department" means the Department of Finance.
- (d) "Strategic plan" means the documented result of a disciplined, inclusive process to make fundamental decisions to shape and guide the future of an organization, taking into account its organizational purpose, structure, culture, and resources, and the requirement of responsiveness to a changing organizational environment.
- (e) "Information technology" includes, but is not limited to, all electronic technology systems and services, automated information handling, system design and analysis, conversion of data, computer programming, information storage and retrieval, telecommunications, that may include voice, video, and data communications, requisite system controls, simulation, electronic commerce, and all related interactions between people and machines. This definition may be interpreted and further clarified by the board pursuant to the authority in subdivision (i) of Section 11543.
- (f) "Services" means contracted work for which payment is made to persons or entities other than state employees. This includes, but is not limited to, consulting, technical staffing, professional staffing, and temporary staffing.
- (g) "Infrastructure" consists of information technology equipment, software, communications networks, facilities, and staff. Specifically included in statewide infrastructure are data centers and wide-area networks with their associated management and support capabilities.
- (h) "Control agencies" means the Department of Finance, the Department of General Services, and the Department of Personnel Administration.
- 11534. (a) The purpose of this chapter is to provide a governance framework for information technology that is aligned with and responsive to the complex, decentralized structure of California government. A primary strategic objective for this framework, both in decisionmaking and operational

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implementation, is effective coordination across organizational boundaries.

- (b) The governance framework for information technology consists of the following elements to ensure successful planning, operations, and accountability:
- (1) Strategic planning is provided by the office of the State Chief Information Officer, created in Section 11535.
- (2) Oversight and alignment of the state's information technology program and projects with the strategic plan is provided by the state's existing control agencies through information technology procedures and policies.
- (3) The Information Technology Board, created in Section 11539, coordinates the information technology activities of the state's control agencies in accordance with the vision and direction provided by the State Chief Information Officer. The Information Technology Board also provides a public forum for the highest level of information technology oversight.
- (4) Operational implementation is the responsibility of state departments and agencies.

Article 2. Information Technology Strategic Planning

11535. The office of the State Chief Information Officer is hereby created in the office of the Governor to provide vision and direction for the state's information technology investments through strategic planning. The officer shall be appointed by and be responsible to the Governor, and shall be confirmed by the Senate.

- 11536. The State Chief Information Officer shall advise the Governor on the strategic management and direction of the state's information technology resources. In this capacity, the officer shall:
- (a) Engage in the formulation, evaluation, and updating of one or more strategic plans and the planning process for the state's use of information technology. The first strategic plan shall be submitted to the board no later than one year after the effective date of this chapter. Each plan, once adopted by the board, shall be reviewed annually by the officer for progress in meeting the plan's objectives and shall be revised by the officer and resubmitted to the board every three years.

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(b) Work with and through the board to provide state departments and agencies with clear direction on the minimum requirements for the periodic reporting, to the officer, of business needs and planned projects and infrastructure for information technology to meet business needs and align with the state information technology strategies.

- (c) Review reports received pursuant to subdivision (b) and inform the board of significant deficiencies in reporting by state departments and agencies.
- (d) Evaluate information provided in reports submitted pursuant to subdivision (b) by state departments and agencies, as well as state information technology programs, identify potential conflicts or omissions in their planned information technology activities with respect to adopted statewide strategic plans, and recommend to the board new state policies, programs, and actions, or amendments of existing programs, as required, to resolve conflicts, advance statewide information technology goals to respond to emerging business needs and opportunities, and to assure that state information technology policies and programs conform to adopted strategic plans.
- 11537. The officer has the power to require state departments and agencies to submit reports to the officer on matters that will assist the officer in meeting the duties described in subdivision (a) of Section 11532. In exercising this power, it is the intent of the Legislature that the officer shall work through the administrative authority of the board to the extent practicable.
- 11538. (a) In developing a strategic plan for the state's use of information technology, the officer shall cooperate with the board in crafting a plan that translates readily from the strategic level to practical operations. Similarly, when the officer works with the board to establish or amend a planning process, the officer shall cooperate with the board in developing a process that is practical to implement. When the board advises the officer that an element of a strategic plan or a planning process needs modification to be implemented successfully, the officer shall review its planning requirements with the objective of resolving the board's concern.
- (b) State departments and agencies shall cooperate with the officer by providing, on a timely basis, any required reports and clarification of any information submitted.

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Article 3. Information Technology Coordination

11539. There is hereby created in state government the Information Technology Board. The Information Technology Board consists of the State Chief Information Officer, the Director of Finance, the Director of General Services, one Assembly member, one Senator, and two members with expertise in information technology appointed by the State Chief Information Officer. One appointed member shall be employed by a college or university in California. For the purpose of reviewing workforce matters related to the state's information technology professional staff, the Director of Personnel Administration shall be a member of the board.

11540. Members of the board shall receive no compensation for their services under this chapter, but shall be reimbursed for their reasonable expenses incurred in attending meetings and conducting the business of the board. Reimbursement of reasonable expenses for members employed by the state shall be the responsibility of each board member's employing department or appointing power. Reimbursement of reasonable expenses for any member that is not employed by the state shall be provided by the Department of Finance.

11541. The Director of Finance shall administer this part and provide assistance to the board, as it requires. The Director of General Services shall also provide assistance to the board, as it requires.

11542. The board shall do all of the following:

- (a) Review strategic plans and policy analyses submitted by the officer for adoption and advise the officer of issues affecting the ability to implement a plan.
- (b) Upon request of the officer, direct a state department or agency to amend, update, or replace the periodic report submitted to the officer, pursuant to subdivision (b) of Section 11536, to correct any significant deficiencies noted by the officer, and to establish the timeframe for resubmission to the officer. A state department or agency so directed may present arguments in support of its report to the board. Failure to comply with board direction may be cause for the board to invoke powers under subdivision (h) of Section 11543.

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(c) Engage in systematic and periodic review of the state's information technology project initiation, oversight, and security programs administered by the Department of Finance, the state's information technology procurement program administered by the Department of General Services, and any information technology program administered by any state agency selected by the board for examination.

- (d) (1) Establish criteria for review of information technology projects selected by the board.
- (2) For projects that the board does not select for project review, the board may delegate all powers in Section 11543 related to project review to the Department of Finance.
- (e) Conduct information technology project oversight hearings, make findings and recommendations to state departments, agencies, and control agencies, and exercise the powers provided in Section 11543, with respect to any project selected by the board for review or pursuant to policies or procedures adopted by the Departments of Finance or General Services.
- (f) Conduct hearings and make findings and recommendations to state control agencies and the officer on various information technology matters, including enterprise-wide technology initiatives, processes, policies, and procedures.
- (g) Report a summary of the actions, findings, and reports of the board to the Legislature by August 31 annually.
 - 11543. The board may exercise the following powers:
- (a) Adopt or reject a strategic plan submitted by the officer, providing that rejection must be based on issues related to practical implementation of the plan.
- (b) Require additional information in the periodic reports, submitted by state departments to the officer, pursuant to subdivision (b) of Section 11536, and as determined by the board, if the board finds that the information is needed for operational guidance, and if the officer concurs. The board may also impose reporting requirements, separate from those imposed by the officer, on state departments, agencies, and control agencies.
- (c) Establish working groups from state employees, as needed, with the membership determined at the board's discretion, to advise the board on any information technology matters.

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(d) Pursuant to subdivision (d) of Section 11542, establish criteria by which information technology projects are selected for review by the board.

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- (e) Require state departments or agencies administering information technology projects selected for board review to provide all pertinent information on project performance, including, but not limited to:
- (1) The degree to which the project is within approved scope, cost, and schedule.
 - (2) All project issues, risks, and remediation efforts.
 - (3) The estimated schedule and costs for project completion.
- (f) Establish project findings and recommendations and direct state departments and agencies on further reporting requirements.
- (g) For any information technology project that has been approved by the Department of Finance that the board has selected to review, pursuant to subdivision (g) of Section 13345, require the state department or agency administering the project to obtain the board's approval to initiate any phase, task, or step that is identified in the approved project schedule. Requests for approval to proceed shall be in accordance with processes and timeframes that the board, working in cooperation with state control agencies, shall establish or shall authorize its staff to establish. The board may delegate its power, pursuant to this subdivision, to approve initiation of any phase, task, or step that is identified in the approved project schedule to the Department of Finance. The Department of Finance shall annually report to the board actions taken under the authority delegated to the Department of Finance by the subdivision. Nothing in this subdivision may be read to conflict with the responsibilities and authority of the department pursuant to Sections 13344, 13345, and 13346. When necessary, the board and the department shall work jointly to establish approval points throughout the project lifecycle.
- (h) The board may delegate its power to suspend, reinstate, or terminate any information technology project. The board may delegate its power, pursuant to this subdivision, to suspend, reinstate, or terminate any information technology project to the Department of Finance. The Department of Finance shall annually report to the board actions taken under the authority delegated to the Department of Finance by this subdivision. Nothing in this subdivision may be read to conflict with the responsibilities and

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authority of the department pursuant to Sections 13344, 13345, and 13346. The Department of Finance shall notify the Legislature of all project suspensions and reinstatements. The Department of Finance shall provide a 30-day advance notification to the 5 Legislature of projects that are terminated. After notice has been provided to the Legislature, and pending the expiration of 30 days, the board may require the state department or agency administering the project to stop expending funds on the project.

- (i) Interpret and clarify the definitions set forth in subdivisions (e) and (g) of Section 11533.
- (i) The authority authorized under subdivision (e) of Section 11533 with respect to telecommunications may not be exercised without the concurrence of the Department of General Services.
- 11544. This chapter does not apply to the University of the California State University, California. Compensation Insurance Fund, the community college districts, agencies provided for by Article VI of the California Constitution, or the Legislature.
- SEC. 2. Chapter 3.5 (commencing with Section 13343) is added to Part 3 of Division 3 of Title 2 of the Government Code, to read:

Chapter 3.5. Statewide Information Technology

- 13343. The definitions contained in Section 11533 shall apply to this chapter.
- 13344. The Department of Finance shall have the following responsibilities relating to information technology project approval, management, and oversight programs:
- (a) Establish and maintain a framework of policies, procedures, and requirements for the initiation, approval, management, and oversight of information technology projects. This includes responsibility for related sections in the State Administrative Manual.
- (b) Possess and control all relevant records and papers held for 36 the benefit and use of the former Department of Information Technology in the performance of its statutory duties, powers, purposes, and responsibilities.

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(c) Establish and maintain criteria for state departments and agencies to report information technology activities to the Department of Finance.

- (d) Assess departments and agencies on their performance of project management, project oversight, and project success, and annually report the overall assessment findings to the Information Technology Board.
- 13345. The Department of Finance may exercise the following powers relating to information technology project approval, management, and oversight programs:
- (a) Review proposed information technology projects for compliance with statewide strategies, policies, and procedures.
- (b) Require departments to provide information on information technology projects, including, but not limited to:
- (1) The degree to which the project is within approved scope, cost, and schedule.
 - (2) All project issues, risks, and remediation efforts.
 - (3) The estimated schedule and costs for project completion.
- (c) Require departments to perform remedial measures to information technology projects to achieve compliance with approved project scope, cost, and schedule, as well as statewide strategies, policies, and procedures. These remedial measures may include, but are not limited to:
- (1) Independent assessments of project activities funded by the administering department or agency.
 - (2) Establishment of remediation plans.
- (3) Hiring vendors with project-required technical experience funded by the administering department or agency.
 - (4) Additional project reporting.
- (d) Direct the Office of State Audits and Evaluations (OSAE) to conduct reviews of information technology projects to determine the degree to which they are within approved scope, costs, and schedule, and the degree to which any required remediation activities have been successful. The cost of the review will be funded by the department or agency administering the project.
- (e) Establish sanctions for nonperformance by departments and agencies, including, but not limited to:

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(1) Restriction of future project approvals for nonmandated projects pending demonstration of successful project implementation.

- (2) Revocation or reduction of delegated authority.
- (f) Make recommendations to the Information Technology Board to suspend, reinstate, and terminate information technology projects.
- (g) Grant or withhold approval to initiate information technology projects.
- (h) Determine the state department or agency that will use the data center, and approve the methodology that the Stephen P. Teale Data Center uses for computing costs and billing rates.
- (i) Pursuant to subdivision (h) of Section 11543, revert unencumbered funds to the fund from which the appropriation was made, after a project is terminated.
- 13346. The Department of Finance shall do all of the following relating to the state's information technology:
- (a) Develop policies and procedures for the confidentiality of information.
- (b) Develop policies and procedures necessary to provide for the security of the state's informational and physical assets and the preservation of the state's information processing capability.
- (c) Coordinate research and identify solutions to problems affecting information security.
- (d) Appoint a state information security officer who shall represent the state to the federal government, other agencies or state government, local government entities, and private industry on issues that have statewide impact on information security.
- (e) Develop policies and procedures and review compliance therewith of departments, agencies, and control agencies to ensure that the technology supporting state business operations will continue to function in the event of a disaster.
- (f) Maintain the confidentiality of information about agency operational recovery plans. That information may not be disclosed to the public.
- (g) Review and advise on security plans concerning the location and construction of information processing facilities for state agencies; and keep confidential information about security plans, features, and vulnerabilities of planned and existing information processing facilities.

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(h) Maintain the confidentiality of security and operational recovery information received pursuant to Section 13347.

- (i) Investigate any security incident reported pursuant to Section 13347, as the department deems necessary.
- 13347. (a) State agencies shall notify the Department of Finance, or its designee, of all incidents involving the intentional unauthorized access or unauthorized intentional damage to, theft of, or modification or destruction of, electronic information, and the damage to, or destruction or theft of, data processing equipment, or the intentional damage to, or destruction of, information processing facilities.
- (b) Information about incidents described in subdivision (a) received by the Department of Finance, or its designee, the disclosure of which poses a threat or potential threat to the safety or security of the personnel, property, buildings, facilities, technology infrastructure, or equipment, including electronic data, owned, leased, or controlled by the state, shall be considered confidential and may not be disclosed to the public.
- 13348. The chief executive officer of each state agency that uses, receives, or provides information technology services shall designate an information security officer who shall be responsible for implementing state policies and procedures regarding the confidentiality and security of information pertaining to his or her respective agency. The policies and procedures shall include, but are not limited to, strict controls to prevent unauthorized access to data maintained in computer files, program documentation, data processing systems, data files, and data processing equipment.
- 13349. Any contract entered into by any state agency that includes provisions for information technology security assessments, systems design, programming, documentation, conversion, equipment maintenance, and similar aspects of information technology services shall contain a provision requiring the contractor and all of his or her staff working under the contract to maintain all confidential information obtained as a result of the contract as confidential and to not divulge that information to any other person or entity.
- 13350. This chapter does not apply to the University of California, the California State University, the State Compensation Insurance Fund, the community college districts,

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agencies provided for by Article VI of the California Constitution, or the Legislature.

- 3 SEC. 3. Section 13400 of the Government Code is amended 4 to read:
- 13400. This aet chapter shall be known and may be cited as 6 the Financial Integrity and State Manager's Accountability Act of 1983.
- 8 SEC. 4. Section 13401 of the Government Code is amended 9 to read:
 - 13401. (a) The Legislature hereby finds that:
 - (1) Fraud and errors in state programs are more likely to occur from a lack of effective systems of internal accounting and controls, administrative controls, and information security controls in the state agencies.
 - (2) Effective systems of internal accounting and controls, administrative controls, and information security controls provide the basic foundation upon which a structure of public accountability must be built.
 - (3) Effective systems of internal accounting and controls, administrative controls, and information security controls are necessary to assure that state assets and funds are adequately safeguarded, as well as to produce reliable financial information for the agency.
 - (4) Systems of internal accounting and controls, administrative controls, and information security controls are necessarily dynamic and must be continuously evaluated and, where necessary, improved.
 - (5) Reports regarding the adequacy of the systems of internal accounting-and controls, administrative controls, and information security controls of each state agency are necessary to enable the executive branch, the Legislature, and the public to evaluate the agency's performance of its public responsibilities and accountability.
 - (b) The Legislature declares it to be the policy of the State of California state that:
 - (1) Each state agency must maintain effective systems of internal accounting and controls, administrative controls, and information security controls as an integral part of its management practices.

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(2) The systems of internal accounting and controls administrative-controls, and information security controls of each state agency shall be evaluated on an ongoing basis and, when detected, weaknesses must be promptly corrected.

- (3) All levels of management of the state agencies must be involved in assessing and strengthening the systems of internal accounting and controls, administrative controls, and information security controls to minimize fraud, errors, abuse, and waste of government funds.
- SEC. 5. Section 13402 of the Government Code is amended to read:
- 13402. State agency heads are responsible for the establishment and maintenance of a system or systems of internal accounting and controls, administrative control controls, and information security controls within their agencies. This responsibility includes documenting the system, communicating system requirements to employees, and assuring that the system is functioning as prescribed and is modified, as appropriate, for changes in conditions.
- SEC. 6. Section 13403 of the Government Code is amended to read:
- 13403. (a) Internal—Systems of internal accounting and controls, administrative controls, and administrative security controls are the methods through which reasonable assurances can be given that measures adopted by state agency heads to safeguard assets, check the accuracy and reliability of accounting and other data, promote operational efficiency, and encourage adherence to prescribed managerial policies are being followed. The elements of a satisfactory system of internal accounting and controls administrative-control controls, and information security controls, shall include, but are not limited to, the following:
- (1) A plan of organization that provides segregation of duties appropriate for proper safeguarding of state agency assets.
- (2) A plan that limits access to state agency assets to authorized personnel who require these assets in the performance of their assigned duties.
- (3) A system of authorization and recordkeeping procedures adequate to provide effective accounting control over assets, liabilities, revenues, and expenditures.

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(4) An established system of practices to be followed in performance of duties and functions in each of the state agencies.

- (5) Personnel of a quality commensurate with their responsibilities.
 - (6) An effective system of internal review.
- (7) Information security risk management policies, procedures, and practices that ensure the reliability of information systems and the protection of information assets.
- (b) State agency heads shall follow these standards of internal 10 accounting and controls, administrative controls, and information security controls in carrying out the requirements of Section 13402.
 - SEC. 7. Section 13405 of the Government Code is amended to read:
- 13405. (a) To ensure that the requirements of this section 16 *chapter* are fully complied with, the head of each agency which that the director determines is covered by this section chapter shall prepare and submit a report on the adequacy of the agency's systems of internal accounting controls and administrative control controls by December 31, 1983, and by December 31 following the end of each odd-numbered fiscal year 2005, and every two *years* thereafter.
 - (b) The report, including the state agency's response to report recommendations, shall be signed by the head of the agency and addressed to the agency secretary or the director of finance for agencies without an agency secretary. Copies of the reports shall be forwarded to the Legislature, the Chair of the Joint Legislative Audit Committee, the State Auditor-General, the Governor, and the Director of Finance director. Copies of these reports shall also be forwarded to the State Library where they shall be available for public inspection.
 - (c) By January 1, 1983, the director, in consultation with the Auditor General and the Controller, shall establish a system of reporting and a general framework to guide the agencies in performing evaluations on their systems of internal accounting and administrative control. The director, in consultation with the Auditor General and the Controller, may modify the format for the report or the framework for conducting the evaluations from time

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(d)—Any material inadequacy or material weakness in an agency's systems of internal accounting *controls* and administrative eontrol which controls that prevents the head of the agency from stating that the agency's systems of internal accounting *controls* and administrative eontrol controls provided reasonable assurances that each of the objectives specified above was achieved, shall be identified and the plans and schedule for correcting any—such inadequacy described in detail.

(d) To ensure that the requirements of this chapter are fully complied with, the head of each agency that the director determines is covered by this chapter shall prepare and submit a report to the director on the adequacy of the agency's system of information security controls by December 31, 2004, and every odd-numbered year thereafter. Any material inadequacy or material weakness in an agency's system of information security controls that prevents the head of the agency from stating that the agency's system of information security controls provided reasonable assurances that each of the objectives specified above was achieved, shall be identified and the plans and schedule for correcting any inadequacy described in detail. The confidentiality of the information submitted to the director pursuant to this subdivision shall be maintained and the information may not be disclosed to the public.

SEC. 8. Section 13406 of the Government Code is amended to read:

13406. (a) The head of the internal audit staff of a state agency or a division, as specified by the director, or, in the event if there is no internal audit function, a professional accountant, if available on the staff, designated as the internal control person by the head of the state agency or a division, shall receive and investigate any allegation that an employee of the agency provided false or misleading information in connection with the evaluation of the agency's systems of internal accounting and controls, administrative controls, and information security controls, or in connection with the preparation of the annual biennial report on the systems of internal accounting and controls, administrative controls, and information security controls.

(b) If, in connection with any investigation under subdivision (a), the head of the internal audit staff or the designated internal control person determines that there is reasonable cause to believe

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that false or misleading information was provided, he or she shall report in writing that determination to the head of the agency or the 3 division.

(c) The head of the agency or division shall review any matter 5 referred to him *or her* under subdivision (b), shall take such any disciplinary or corrective action as that he or she deems necessary, and shall forward a copy of the report, indicating therein the action taken, to the director within 90 days of the date of the report.